

INNOVATION & QUALITY

Ensuring quality services from providers

Hamilton County DD Services works with certified providers to deliver quality services and supports for people with developmental disabilities. The Quality team ensures compliance with requirements set by the Ohio Department of Developmental Disabilities and Medicaid.

They also monitor trends and listen to concerns from people who receive services, HCDDS staff and providers to ensure the DD system in Hamilton County evolves to meet the needs of people we support.

For independent and agency service providers, the Quality team offers comprehensive support to equip providers with tools for success. This includes trainings on state and countywide changes, direct consultation and more.



The Hamilton County DD Services Quality team values innovation, collaboration and respect. By working together to resolve concerns and improve services, we can focus on improving outcomes and creating positive change in the provider community. This work includes:

PROVIDER TRAINING & CONSULTATION

We offer training courses for new independent and agency providers, as well as ongoing training sessions based on interest and input. The Quality team also works with providers to ensure they offer the best services to individuals and meet regulatory standards. Nurses work with providers to ensure individuals receive medication as prescribed and offer consultation to solve specific concerns.

COMPLIANCE REVIEWS

Hamilton County DD Services conducts reviews on small agency and independent providers every three years. The Ohio Department of DD conducts reviews on remaining providers not assigned locally. Special compliance reviews occur as needed when systemic concerns arise.

PROVIDER SEARCH TOOL

We annually review data in our provider search tool, which individuals, families and other team members use to locate service providers who are able to meet a person's specific need.

To learn more about our Quality team and provider relations, contact (513) 794-3300 or providersupport@hamiltondds.org.